

ABOUT US

OUR MISSION:

To provide quality comprehensive health care for our communities.

Our Services Include:

- Medical
- Dental
- Walk-In Center
- Pharmacy
- Insurance Enrollment Assistance
- Care Management
- Nutrition & Wellness
- HIV/AIDS Care Management
- Acupuncture
- Office-Based Addiction
- Treatment Alcohol Use Disorder Programs
- Sexual & Reproductive Health Services
- Behavioral Health Services



DID YOU KNOW?

Individuals with intellectual and developmental disabilities often experience a higher occurrence of vision issues.

Addressing vision needs maximizes safety and independence.

DIRECTIONS

Located at **267 High Street, Holyoke MA 01040**
Across from Holyoke City Hall and next to People's Bank.

Parking can be found on High Street and in our Patient Parking Lot on 230 Maple Street.

Accessible parking can be found at 267 High Street.



(413) 420 2825
WWW.HHCINC.ORG



EYE SERVICE

FOR PERSONS WITH
DEVELOPMENTAL
DISABILITIES





WELCOME TO OUR VISION CENTER

**SPECIALITY EYE SERVICE OPEN:
THURSDAYS 8:30 AM - 4:30 PM**

We advocate for providing comprehensive eye exams to maximize vision and promote well-being for all individuals with disabilities.

SPECIALIZED EYE CARE

- Experienced optometrists and dedicated student interns deliver top-quality care.
- Appointments last 1 hour, ensuring thorough measurements at a comfortable pace.
- Exam rooms are easily accessible for all individuals.
- Patients aged 3 through adult are welcome.
- Comprehensive vision exams are provided, even for non-verbal patients.
- Receive a detailed exam letter by mail with findings, recommendations, and accommodations for better everyday vision.

APPOINTMENT AND INTAKE PROCESS

- 1 Please call Jessica Velez, Patient Center Support Staff at 413 420 2825 to request an appointment at the Developmental Disability Eye Service with Dr. Tolls.
- 2 Before scheduling, a packet will be mailed to you to **complete** and return by fax or by mail.
- 3 When received, Jessica will call you to schedule an appointment.
- 4 Bring glasses, sunglasses, protective eyewear and low-vision devices you use to the appointment.
- 5 Please call if you cannot make your appointment and need to reschedule.

ABOUT THE COLLABORATION

Welcome to the Developmental Disabilities Clinic at HHC Vision Center, a partnership between Holyoke Health Center, NECO, and Massachusetts DDS. We provide specialized vision services for individuals with developmental and intellectual disabilities in Massachusetts, focusing on education and tailored treatments for improved quality of life.

MEET DR. TOLLS

Dr. Tolls, a local optometrist from Dedham, Massachusetts, graduated from the College of the Holy Cross with a bachelor's degree in English before earning her optometry doctorate from NECO in 1990. She completed her residency at the Brockton/West Roxbury VA Medical Center and now provides eyecare in Central and Western MA. Dr. Tolls has dedicated her career to private practice, community-based care, diabetic retinopathy research, and serving individuals with disabilities and vulnerable populations.

